

Opinion Survey on Performance and Services of Yangon City Development Committee (YCDC)

Research Objective:

- To understand services and facilities provided by Yangon City Development and taxes and user fees given by the people in Yangon
- To explore quality of services vs. current user fees and taxes charged of YCDC
- Based on the findings, to provide recommendations to YCDC

Interviewers' Records

Name of Interviewer -

Place of Interview -

Date of Interview -

Introduce yourself, explain the reason for doing this research and request the time for interview. Please use local language in order to understand the questionnaires. Please explain clearly the reason of the interview to the interviewees before starting the interview.

Read the questions with slow tone and request to interviewees to listen carefully the questions.

No.	Questions	Answers to Choose
A). General record		
1.	Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female
2.	Birth Years	() Yrs
3.	Education	<input type="checkbox"/> Primary School <input type="checkbox"/> Middle School <input type="checkbox"/> High School <input type="checkbox"/> Graduate/University <input type="checkbox"/> Post graduate degree <input type="checkbox"/> Non-formal Education
4.	Phone Number	
5.	Current Job	<input type="checkbox"/> Government Officer <input type="checkbox"/> Company/Private Staff <input type="checkbox"/> Own Business

		<input type="checkbox"/> Casual Worker <input type="checkbox"/> Student <input type="checkbox"/> Agriculture <input type="checkbox"/> Gardening <input type="checkbox"/> Livestock and Fishery <input type="checkbox"/> Vendor <input type="checkbox"/> Retired/Jobless <input type="checkbox"/> Other
6.	Family's Monthly Income (kyat)	<input type="checkbox"/> < 100,000 <input type="checkbox"/> 100,000- 200,000 <input type="checkbox"/> 200,000- 300,000 <input type="checkbox"/> 300,000- 400,000 <input type="checkbox"/> 400,000- 500,000 <input type="checkbox"/> 500,000 < <input type="checkbox"/> Decline to answer
B). Public opinion on waste collection and management (Naushawng Development Institute)		
7.	In your opinion, how would rate the cleanliness of the environment you live in?	<input type="checkbox"/> Very clean <input type="checkbox"/> Clean <input type="checkbox"/> Neutral <input type="checkbox"/> Not clean <input type="checkbox"/> Dirty <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
8.	How much do you agree with following sentence "In our environment, people tend to litter or drop rubbish in public spaces"?	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
9.	How do you dispose of your daily waste?	<input type="checkbox"/> Dispose one bag <input type="checkbox"/> Dispose separate bag <input type="checkbox"/> Other <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
10.	How do you dispose of your daily waste?	<input type="checkbox"/> Self-disposal <input type="checkbox"/> Other disposal

		<input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
11.	How often do you dispose of your daily waste?	<input type="checkbox"/> Every day <input type="checkbox"/> Every two days <input type="checkbox"/> Every three days <input type="checkbox"/> Every four days <input type="checkbox"/> Every five days <input type="checkbox"/> Every week <input type="checkbox"/> Longer than a week <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot understand <input type="checkbox"/> Decline to answer
12.	Do you know where the designated waste collection point is from your home?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
13.	Where do you believe your designated waste collection point is located?	<input type="checkbox"/> A pile of rubbish <input type="checkbox"/> Announcement by ward administration <input type="checkbox"/> Municipal sign board <input type="checkbox"/> Municipal garbage bin <input type="checkbox"/> Others _____ <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
14.	Did you know you can contact the municipality for their waste collection services?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
15.	Do you have any problems or inconveniences when you dispose at your designated waste collection point?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
16.	What kind of problems/inconveniences do you face when disposing waste at your designated waste collection point?

	
17.	What would be the best solution to fix the problems faced when disposing waste at collection points?
18.	In your opinion, how would you rate the current quality of services by Yangon Municipal compared to the last two years?	<input type="checkbox"/> Very improved <input type="checkbox"/> Somewhat improved <input type="checkbox"/> No change <input type="checkbox"/> Somewhat worse <input type="checkbox"/> Much worse <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
19.	Please rank the quality of the waste collection service of Yangon Municipal.	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Very bad <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
20.	What is the most simple and powerful solution to improve Yangon Municipal's quality of waste collection services?
21.	What solution do you suggest to empower public cooperation regarding waste to work towards a cleaner city?

C). Access to Public Parks in Yangon City (Another Development)

22.	Did you visit a park in the last three years?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
23.	How often do you visit parks?	<input type="checkbox"/> Daily <input type="checkbox"/> Twice or Thrice a week <input type="checkbox"/> Monthly <input type="checkbox"/> Twice or Thrice a month <input type="checkbox"/> A few times a year

		<input type="checkbox"/> Never (<i>skip to #34 why don't you visit the parks</i>) <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
24.	Why do you visit parks?	<input type="checkbox"/> Recreation (fun, eating, camera, sitting in parks) <input type="checkbox"/> Exercise (sports activities) <input type="checkbox"/> Commercial <input type="checkbox"/> Travel <input type="checkbox"/> Meet friends <input type="checkbox"/> Playground/sport facilities <input type="checkbox"/> Celebrations <input type="checkbox"/> Other <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
25.	How long do you usually stay in a park on a typical day?	<input type="checkbox"/> < 30 minutes <input type="checkbox"/> 30- 60 minutes <input type="checkbox"/> 1- 2 hours <input type="checkbox"/> 2-3 hours <input type="checkbox"/> More than 3 hours <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
26.	How do you usually get to the parks?	<input type="checkbox"/> Walking <input type="checkbox"/> Bicycle <input type="checkbox"/> Car <input type="checkbox"/> Bus (public transport) <input type="checkbox"/> Train (public transport) <input type="checkbox"/> Taxi <input type="checkbox"/> Other <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
27.	How long does it take to travel to a park?	<input type="checkbox"/> < 30 minutes <input type="checkbox"/> 30-60 minutes <input type="checkbox"/> 1-2 hours

		<input type="checkbox"/> 2-3 hours <input type="checkbox"/> More than 3 hours <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
28.	How would you rate the facilities in the parks?	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Poor <input type="checkbox"/> Very poor <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
29.	For what reasons do you not visit the parks?	<input type="checkbox"/> No time <input type="checkbox"/> Too far <input type="checkbox"/> Crowded <input type="checkbox"/> No shady places <input type="checkbox"/> No one to go with <input type="checkbox"/> Not enough money <input type="checkbox"/> Messy <input type="checkbox"/> Older/Health <input type="checkbox"/> Other (please specify) <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
30.	Based on Yangon's size, what do you think about the number of parks?	<input type="checkbox"/> More than enough <input type="checkbox"/> Enough <input type="checkbox"/> Fair <input type="checkbox"/> Not enough <input type="checkbox"/> Not at all <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Prefer not to answer
31.	Is it easy for you to get to a park?	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose

		<input type="checkbox"/> Decline to answer
32.	Please rate how much you agree with following sentence "Generally, the condition of parks in Yangon is good."	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
33.	Please rate how much you agree with following sentence "I can volunteer for the improvement of parks in Yangon."	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
34.	Who is responsible for the management of parks in Yangon?	<input type="checkbox"/> YCDC <input type="checkbox"/> Government <input type="checkbox"/> Community <input type="checkbox"/> Private company <input type="checkbox"/> Other..... <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
35.	How safe do you feel in parks?	<input type="checkbox"/> Very safe (<i>skip to #37</i>) <input type="checkbox"/> Safe (<i>skip to #37</i>) <input type="checkbox"/> Neutral (<i>go to #36</i>) <input type="checkbox"/> Not very safe (<i>go to #36</i>) <input type="checkbox"/> Not at all(<i>go to #36</i>) <input type="checkbox"/> Do not understand(<i>skip to #36</i>) <input type="checkbox"/> Cannot choose(<i>skip to #36</i>) <input type="checkbox"/> Decline to answer(<i>skip to #36</i>)
36.	If you don't feel safe, why?	<input type="checkbox"/> Crime/ violence/ harassment <input type="checkbox"/> Safety hazards (facilities) <input type="checkbox"/> Others <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose

		<input type="checkbox"/> Decline to answer
37.	Current management of parks is...	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Poor <input type="checkbox"/> Very poor <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
D). Stray Dog (Open Myanmar Initiative)		
38.	How many stray dogs are in your district?	<input type="checkbox"/> Many <input type="checkbox"/> Neutral <input type="checkbox"/> Not many <input type="checkbox"/> None <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
39.	What is your opinion about stray dogs in your area?	<input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
40.	Do you have any experiences of dog attacks?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
41.	Do you think the number of stray dogs will increase compared to the last two years?	<input type="checkbox"/> Increase <input type="checkbox"/> Decrease <input type="checkbox"/> No change <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
42.	Do you know who has the responsibility to solve problems related to stray dogs?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose

		<input type="checkbox"/> Decline to answer
43.	Have you heard that YCDC is responsible for the control of stray dogs?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
44.	Have you personally seen YCDC carry out dog control?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
45.	Which methods of dog control have you witnessed?	<input type="checkbox"/> Reproduction control <input type="checkbox"/> Fed poison <input type="checkbox"/> Take to control center <input type="checkbox"/> Other <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
46.	What is your opinion on YCDC's handling of stray dogs?	<input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
47.	What do you think is the best way for YCDC to control the dog population?

G). The YCDC Water Distribution System and Current Water Usage (Sandhi Governance Institute)

48.	Do you use the water distributed by YCDC in your home?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> (Do not read) Decline to answer
49.	How easy is it to install the water meter from YCDC?	<input type="checkbox"/> Very easy <input type="checkbox"/> Easy <input type="checkbox"/> Neutral <input type="checkbox"/> Not easy

		<input type="checkbox"/> Not very easy <input type="checkbox"/> (Do not read) Decline to answer
50.	How clean do you think the water from YCDC is?	<input type="checkbox"/> Very clean <input type="checkbox"/> Clean <input type="checkbox"/> Neutral <input type="checkbox"/> Not clean <input type="checkbox"/> Not very clean <input type="checkbox"/> (Do not read) Decline to answer
51.	Is the water from YCDC sufficient to use in your home?	<input type="checkbox"/> Very Enough <input type="checkbox"/> Enough <input type="checkbox"/> Neutral <input type="checkbox"/> Not Enough <input type="checkbox"/> (Do not read) Decline to answer
52.	If there is a shortage of water from YCDC, where do you get your water from?	<input type="checkbox"/> Buying <input type="checkbox"/> Taking from Well and Ponds <input type="checkbox"/> Using from government <input type="checkbox"/> Community Well and Ponds <input type="checkbox"/> Others <p>.....</p> <input type="checkbox"/> (Do not read) Decline to answer
53.	Do you pay for the water charges to YCDC?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know
54.	How much do you pay for water per month?	<input type="checkbox"/> Lower 1000 kyats <input type="checkbox"/> Between 1000 and 3000 kyats <input type="checkbox"/> Between 3000 and 6000 kyats <input type="checkbox"/> Between 6000 and 9000 kyats <input type="checkbox"/> Upper 9000 kyats <input type="checkbox"/> Other <p>.....</p> <input type="checkbox"/> (Do not read) Decline to answer
55.	How much are your water meter installation fees?	<input type="checkbox"/> Lower 50000 kyats <input type="checkbox"/> Between 50000 and 100000 kyats <input type="checkbox"/> Between 100000 and 150000 kyats <input type="checkbox"/> Upper 150000 kyats <input type="checkbox"/> Others <input type="checkbox"/> (Do not read) Decline to answer
56.	Do you think YCDC will repair the water pipeline if people inform them it is damaged?	<input type="checkbox"/> Yes <input type="checkbox"/> No

		<input type="checkbox"/> (Do not read) Decline to answer
57.	Do you believe that YCDC maintains the water pipeline regularly?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> (Do not read) Decline to answer
58.	To be better in water distribution, which of the following does YCDC need to improve?	<input type="checkbox"/> Water quality <input type="checkbox"/> Water pressure <input type="checkbox"/> Rate of water distribution <input type="checkbox"/> Management <input type="checkbox"/> Maintenance <input type="checkbox"/> Other <input type="checkbox"/> (Do not read) Decline to answer
59.	Does YCDC collect the water charges regularly?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know
60.	Would you agree to pay more water charges if YCDC distributed clean and sufficient water?	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Do not understand <input type="checkbox"/> Cannot choose <input type="checkbox"/> Decline to answer
61.	How satisfied are you with YCDC's water accessibility and water charges?	<input type="checkbox"/> Very satisfied <input type="checkbox"/> Satisfied <input type="checkbox"/> Neutral <input type="checkbox"/> Unsatisfied <input type="checkbox"/> Very unsatisfied <input type="checkbox"/> (Do not read) Decline to answer
62.	If you have not used the water from YCDC, you get it from...	<input type="checkbox"/> Tube-well <input type="checkbox"/> Tap water <input type="checkbox"/> Buying from the Private <input type="checkbox"/> Lake <input type="checkbox"/> Well <input type="checkbox"/> Dam <input type="checkbox"/> From Neighbouring house
63.	If you have not used the water from YCDC, for what reason?	<input type="checkbox"/> Installation fees are too expensive <input type="checkbox"/> Difficult to install the water meter because

		of ground level <input type="checkbox"/> Lack of knowledge of installation procedures <input type="checkbox"/> No water pipeline from YCDC <input type="checkbox"/> Others <input type="checkbox"/> Unnecessary <input type="checkbox"/> (Do not read) Decline to answer
64.	If you have not used water from YCDC, how clean is the water you are currently using?	<input type="checkbox"/> Very clean <input type="checkbox"/> Clean <input type="checkbox"/> Neutral <input type="checkbox"/> Unclean <input type="checkbox"/> Very unclean <input type="checkbox"/> (Do not read) Decline to answer
65.	If you have not used water from YCDC, how sufficient is the water you are currently using?	<input type="checkbox"/> Very sufficient <input type="checkbox"/> Sufficient <input type="checkbox"/> Neutral <input type="checkbox"/> Insufficient <input type="checkbox"/> Very insufficient <input type="checkbox"/> (Do not read) Decline to answer
66.	How much do you pay for water if you are not using water from YCDC?	<input type="checkbox"/> Lower 50000 kyats <input type="checkbox"/> Between 50000 and 100000 kyats <input type="checkbox"/> Between 100000 and 150000 kyats <input type="checkbox"/> Upper 150000 kyats <input type="checkbox"/> Others <input type="checkbox"/> (Do not read) Decline to answer
67.	Does YCDC distribute water in your township or ward?	<input type="checkbox"/> Yes (<i>skip to #90</i>) <input type="checkbox"/> No <input type="checkbox"/> Don't Know
68.	Do you think that your daily water usage would be better if YCDC distributed water in your township/ward?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't Know
69.	If YCDC distributed water in your township/ward, how much would you be able to pay for the meter?	<input type="checkbox"/> Lower 50000 kyats <input type="checkbox"/> Between 50000 and 100000 kyats <input type="checkbox"/> Between 100000 and 150000 kyats <input type="checkbox"/> Upper 150000 kyats <input type="checkbox"/> Others <input type="checkbox"/> (Do not read) Decline to answer

E). Public Opinion on Markets in Yangon City (Yangon School of Political Science)

70.	How many times do you go to the market to buy something in a week?	<input type="checkbox"/> More than 7 times per week <input type="checkbox"/> Daily <input type="checkbox"/> Between 4-6 times per week <input type="checkbox"/> Between 1-3 times per week <input type="checkbox"/> Less than once per week <input type="checkbox"/> Never <input type="checkbox"/> (Do not read) Decline to answer
71.	What types of markets do you usually go to?	<input type="checkbox"/> Vendor market <input type="checkbox"/> Legal/formal markets allowed by Yangon City Development Committee <input type="checkbox"/> Shopping centers <input type="checkbox"/> Shops within the ward <input type="checkbox"/> (Do not read) Decline to answer
72.	How would you rate the street conditions of the markets?	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Very Bad <input type="checkbox"/> (Do not read) Decline to answer
73.	How much do you agree that you can buy everything you want from your usual market?	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> (Do not read) Decline to answer
74.	How would you rate the communication with the sellers?	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Very bad <input type="checkbox"/> (Do not read) Decline to answer
75.	How would you rate the smell and ventilation in the markets?	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Very bad <input type="checkbox"/> (Do not read) Decline to answer

76.	How safe do you feel in the markets?	<input type="checkbox"/> Very safe <input type="checkbox"/> Safe <input type="checkbox"/> Neutral <input type="checkbox"/> Unsafe <input type="checkbox"/> Very unsafe <input type="checkbox"/> (Do not read) Decline to answer
77.	How much do you agree that you can go to the markets easily and safely?	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Decline to answer <input type="checkbox"/> Missing
78.	How much do you agree that the foods sold in the markets are fresh and clean?	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Decline to answer <input type="checkbox"/> Missing
79.	Who do you think should have the responsibility to manage the markets?	<input type="checkbox"/> YCDC <input type="checkbox"/> Government <input type="checkbox"/> Citizens <input type="checkbox"/> Private Company <input type="checkbox"/> Ward admin/Market security/Guard <input type="checkbox"/> Don't Know
80.	How would you rate the administration of YCDC on markets?	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Very bad <input type="checkbox"/> (Do not read) Decline to answer

H). Streets and Street Light (Yone Kyi Yar)

No.	Questions	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know/ Not applicable
	Cleanliness of the street						
81.	Yangon City Development						

	Committee (YCDC) cleans almost all the streets in the city every day.						
82.	Almost all the streets in the city are clean (there is no rubbish or beetle spit on the streets).						
83.	The quality of most streets in the city is good (there are no rough places).						
84.	Road maps, road signs and pedestrian crossings on almost all the streets in the city are systematic.						
	Drainage and Flood						
85.	The drainage system of almost all the drains in the roadsides is good.						
86.	Almost all the streets in the city are flooded during the rainy season.						
87.	Street flooding is a problem in almost all the streets.						
	Pavement						
88.	Almost all the pavements (sidewalks) on the roadsides are clean.						
89.	Almost all the pavements (sidewalks) on the roadsides have enough space to walk.						
	Roadsides						
90.	Street vendors on the roadsides are irritating.						
91.	Beggars on almost all the city streets are a problem.						
92.	Graffiti on almost all the streets cause irritation.						
93.	Billboards on almost all the roadsides cause irritation.						
94.	At night, sleeping and vehicles						

	on the roadsides of almost all the streets cause irritation.						
	Street lights						
95.	Street lights are installed in almost all of the city streets.						
96.	Street lights give enough light at night.						
97.	I feel safe when walking alone at night.						
	Budget and Tax						
98.	YCDC should invest more resources from next year's budget on road/street renovations						
99.	Paying vehicle taxes for using roads is fair.						
100.	I would pay additional vehicle taxes to build/prepare new roads..						
101.	YCDC should invest resources from next year's budget on street lights.						
102.	Paying property taxes for street lights is fair						
103.	I would pay additional property taxes to install more street lights.						
104.	How would you rate YCDC's administration over streets and street lights within the city?	<input type="checkbox"/> Very good <input type="checkbox"/> Good <input type="checkbox"/> Neutral <input type="checkbox"/> Bad <input type="checkbox"/> Very bad <input type="checkbox"/> Decline to answer					

F). YCDC Tax Survey (The Salween Institute of Public Policy)

105.	How well do you know the difference between tax, fees, and charges?	<input type="checkbox"/> Very well <input type="checkbox"/> Well <input type="checkbox"/> Neither
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		<input type="checkbox"/> Not very well <input type="checkbox"/> Don't know <input type="checkbox"/> Decline to answer
106.	What do you think is the main reason for paying taxes, fees, and expenses?	<input type="checkbox"/> For services <input type="checkbox"/> Just for taxation <input type="checkbox"/> Administrative cost for YCDC <input type="checkbox"/> Don't know <input type="checkbox"/> Decline to answer <input type="checkbox"/> Other
107.	What are the main sources of information on paying taxes, fees, and expenses?	<input type="checkbox"/> YCDC Department <input type="checkbox"/> Media <input type="checkbox"/> Facebook <input type="checkbox"/> Friends/Acquaintance <input type="checkbox"/> Other <input type="checkbox"/> Decline to answer
108.	Did you know you have the right to a reduced tax rate or reimbursement?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Decline to answer
109.	Are you paying any monthly taxes to YCDC?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Decline to answer <input type="checkbox"/> Missing
110.	Are you paying any annual taxes to YCDC?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Decline to answer
111.	Please rate how much you agree with the statement "It is reasonable and affordable to pay taxes, fees, and expenses."	<input type="checkbox"/> Strongly agree <input type="checkbox"/> Agree <input type="checkbox"/> Neutral <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree <input type="checkbox"/> Decline to answer
112.	Do you believe it is fair to pay taxes, fees, and expenses on your income?	<input type="checkbox"/> Very fair <input type="checkbox"/> Fair <input type="checkbox"/> Neither <input type="checkbox"/> Not very fair <input type="checkbox"/> Not fair <input type="checkbox"/> Decline to answer